



U.S. CITIZEN SERVICES IN PORTUGAL

The U.S. Embassy in Lisbon, provides consular services to U.S. citizens visiting or residing in Portugal. The Embassy's Consular Section offers the full range of routine services to U.S. citizens such as processing U.S. passports and Consular Reports of Birth Abroad, providing notarial services, and assisting with emergencies 24 hours a day.



Service Hours

The Consular Section is open Monday through Friday, for *routine services by appointment only*. Appointments can be made through our website <http://pt.usembassy.gov>. If you are visiting Portugal, and your passport was lost or stolen, **you do not need an appointment**. Just come to the U.S. Embassy between 8:00 a.m. and 11:30 a.m., Monday through Friday for assistance. **NOTE: *The Embassy is closed on Portuguese and American holidays.***

Emergencies

U.S. citizens facing emergencies may visit the U.S. Consular Section in Lisbon anytime during business hours or contact us by phone at **(+351) 21 770 2462** or by **email at conslisbon@state.gov**. For **emergencies outside of business hours**, U.S. citizens should call the U.S. Embassy in Lisbon at **(+351) 21-727-3300** and ask to be transferred to the **duty officer**.

Before You Go! Stay Informed, Stay Connected, Stay Safe!

Smart Traveler Enrollment Program (STEP)

Enroll in STEP at <https://step.state.gov/step/>. STEP is a free service that allows U.S. citizens travelling and residing abroad to enroll with the nearest U.S. Embassy and receive important information and alerts. STEP also helps U.S. Embassies/Consulates contact you in an emergency, whether natural disaster, civil unrest, or family emergency, and helps family and friends get in touch with you.

